



**No need to call or email for a return! Just fill out the form below.
It's as Easy as 1.2.3!!!**

All returns must meet these requirements:

- The merchandise must be unused and in its original, undamaged packaging within 30 days of purchase. For example, sharpened ice skates, worn gloves, taped sticks are strictly prohibited from being returned.
- Do not use the original manufacturer's packaging (i.e. skate box) as the sole return shipping box. Any package returned with shipping labels attached to it will be denied.
- Custom ordered merchandise is **NOT** returnable or exchangeable under any circumstance.
- Please allow 3-5 business days for processing.
- **PLEASE DO NOT SEND DEFECTIVE OR BROKEN STICKS. All stick warranties go directly through the manufacturer.**

Step 1 Name: _____ Type of card: Card #: _____
 Visa
 Phone #: _____ MC Exp. Date: ____/____
 Discover
 Order #: _____ Amex Verification Code: _____

(any additional price difference plus shipping will be charged to the above credit card)

Step 2 **REFUND** **OR** **EXCHANGE** Please exchange this item for:

- Credit my Card
 Issue a Store Credit

Model: _____

REASON FOR RETURN

Description: _____

- Wrong Item
 Changed Mind
 Wrong Size
 Damaged/Defective

Size/Pattern: _____

Color/Hand/Flex: _____

Please Explain: _____

Please note: If your selection is out of stock we will call or email to inform you.

**Breakaway Platinum Members Please call 866-929-6699 for your FREE prepaid return shipping label.
 Not a Platinum Member? Visit Totalhockey.net and learn how you too could take advantage of our
 Platinum Breakaway Membership Benefits.**

Step 3 Please use the label below to return package. Send package back by UPS, FedEx, or USPS.
 For your protection please insure package's value.

**Total Hockey
 Attn:Returns
 5833 Suemandy Drive
 Saint Peters, MO 63376**